

E-01 345A-13-0069



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ORIGINAL

ARIZONA CORPORATION COM

UTILITY COMPLAINT FORM.

Investigator: Jenny Gomez

Phone: (\_\_\_\_) \_\_\_\_\_  
2013 JUN 25 A 9:45

Fax: (\_\_\_\_) \_\_\_\_\_

Priority: Respond Within Five Days

Opinion      No. 2013 - 111319

ARIZONA CORPORATION COM  
DOCKET CONTROL

Date: 6/21/2013

Complaint Description:      01H Billing - Smart Meter  
N/A Not Applicable

Complaint By:      First: Lee & Lori      Last: Meyers

Account Name: Lee & Lori Meyers

Home:

Street:

Work:

City: Payson

CBR:

State: AZ      Zip: 85541

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

\*\*\*\*\*DOCKET NO. E-011345A-13-0069\*\*\*\*\*  
OPPOSE

We like many other believe the Arizona Corporation Commission is supposed to protect us as citizens from the very large and powerful utility companies. This "Smart Meter" installation by the utility companies has been slipped in quietly it seems so as not to alert too many of us little people out here. I don't believe it is very "Smart" to put us on a computer grid to begin with due to the fact that hackers can and have hacked into the Pentagon! But the real issue is our health. I know what they say but has their been an Independent Study done on the health risks to the public? Anyway, as Americans, we should have the choice to opt out of having these meters installed on our homes and not be penalized with high charges for doing so. They should allow us to read our own meters and not charge us another fee for this either. There are already so many charges on our electric bill, it is mind boggling! Then when we are told to conserve energy and we do, our rates go up even higher because we conserved too much and the utility companies aren't making enough money!! What are we, the little people out here, supposed to do?? We voted for some of you with the thought that maybe, just maybe we would finally have someone up there who really cares. Please don't let APS hit us with any more fees if we choose to not have a "Smart Meter" installed and want to read our own meters. Thank you. One of the little people.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.

\*End of Comments\*

Date Completed: 6/21/2013

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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